

When quality matters choose a BM TRADA certified installer

Replacing your windows and doors can represent a significant investment. You may have chosen a quality product, but it's just as important to choose a quality installation company.

By choosing your installation company carefully, you can ensure the following:

- Verify an installer's or organisation's ability to comply with the Building Regulations
- Provide a means for installers and organisations to declare compliance for each installation
- Provide a simple and cost effective mechanism to notify all installations to Local Authority Building Control
- Demonstrate compliance with the Building Regulations to end users by providing declarations of compliance for installations
- Provide peace of mind that the organisation or installer is suitably qualified and that their work is continually checked by an independent body
- Raise the on-going standard of replacement window and doorset installations.

The BM TRADA Q-Mark Window and Doorset Survey and Installation Scheme

The BM TRADA Q-Mark scheme has been developed to take the hard work out of choosing an installation company.

BM TRADA's scheme covers all aspects of how your installer deals with your installation, from the initial sale, through to how they dispose of your old windows and doors, providing you with complete confidence.

What you can expect from a BM TRADA Q-Mark certified installer:

- A documented and easy to understand contract will be produced
- A comprehensive survey of the building will be carried out to gather all of the details that are required for a successful installation
- The windows and doors chosen by your installer will be suitable for their intended use
- Important information from the survey will be communicated to the installer to ensure that your windows and doors will fit correctly
- All staff involved in the process of the installation will be properly trained and competent to carry out the work
- Your installer will take appropriate steps to avoid damage to the building and its contents, for example, furniture and flooring
- Your old windows and doors will be safely removed and disposed of responsibly
- Your new windows and doors will be fitted plumb, square, securely and neatly sealed to the building.

Q-Mark certification

In order to become a certified member of the BM TRADA Q-Mark Scheme every installer is required to complete the following:

Prove to BM TRADA that they meet our scheme requirements

Prove to BM TRADA that they have a documented contracting and survey process in place

Prove to BM TRADA that they have documented installation procedures in place which are followed by all installers

Prove to BM TRADA that they supply appropriate maintenance and operational instructions to their customers

Have their processes checked by BM TRADA through an initial audit at their offices

Have their work checked by BM TRADA through an initial audit at one of their customer's sites

ONCE CERTIFIED

Office processes are regularly checked by BM TRADA

Ongoing work is regularly inspected by BM TRADA

How can you check that an installer is a member of the scheme?

All certified installers are given a certificate (shown below).

However, we strongly recommend you check your installer is certified through our website www.bmtrada.com



certification@bmtrada.com



bmtrada.com



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