

## Q-Mark window and doorset survey and installation scheme





If doors and windows are not properly installed, their weather, security and day-to-day operational performance can be seriously compromised.

In the worst cases poor installation can even undermine the integrity of a building's structure.

So how do you reassure specifiers, contractors and end users that the product they have chosen has been installed correctly?

Become a certified  
Window and Doorset Installer  
with BM TRADA Q-Mark



## What the scheme aims to achieve:

- Raise the on-going standard of window and doorset installation
- Ensure the product's weather and security performance is maintained
- Maximise the product's service life
- Provide peace of mind that the installer is suitably qualified and that their work is continually assessed by an independent body
- Ensure appropriate care of the building is taken during window/door installation.





## The benefits of Q-Mark certification

Increases business by allowing you to tender for the increasing number of projects that specify third party certification of installers.

Demonstrates to your customers that you meet the highest quality standards.

Enables you to reassure customers worried about the quality of your door or window installations.

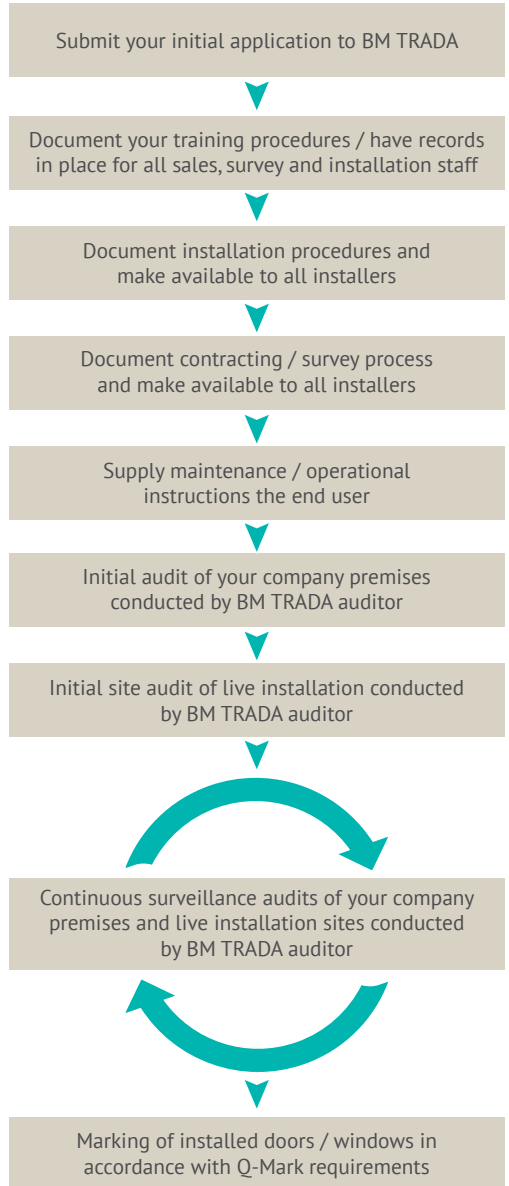
Enhances your reputation for quality which builds trust in your company and leads to repeat business.

Raises levels of awareness of the Q-Mark and the demand for third party certification increases.

Association with BM TRADA, widely recognised and accepted as a leading provider of third party certification.

## Achieving Q-Mark certification

If you want to become a certified BM TRADA Q-Mark Window and Doorset Installer, you'll need to undertake the following:



The following schemes are operated by BM TRADA

## Product Certification:

- Q-Mark
- CE Mark Construction Products
- Service Schemes
- ISPM15 Wood Packaging and Marking
- Machine Strength Grading
- Window and Door Energy Ratings
- FIRA Gold

## Management Systems Certification:

- ISO 9001 Quality Management
- ISO 14001 Environmental Management
- OHSAS 18001 Health & Safety Management
- ISO 22000 Food Safety Management
- ISO 27001 Information Security Management
- ISO 50001 Energy Management
- National Highway Sector Schemes
- BAFE

## Chain of Custody and Supply Chain Systems:

- RSPO Supply Chain Certification
- FSC® Chain of Custody (FSC® A000503)
- PEFC Chain of Custody (PEFC/16-44-002)
- BM TRADA Forest Products Chain of Custody
- UTZ Certified Cocoa and Coffee
- BM TRADA Responsibly Sourced Soy

## Industry Schemes:

- B&ES Competence Assessment Scheme
- BESCA Competent Person Scheme
- BSEEA (Agency Alliance)
- Worksafe Scheme
- National Bed Federation Scheme



**BM TRADA provides independent certification, testing, inspection, training, technical services and information around the world. We help customers large and small to prove their business and product credentials and to improve performance and compliance.**



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